



# Edward Leavy

## Technical Writer • UI Writing

**Personal Details:** Born 21.12.1993 in Connecticut, USA  
**Nationality:** USA + UK, eligible to work in DE  
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### Certifications

Technical Communicator (**tekomp**) *Professional Level* (2022)

### Work Experience

03/2022 - Present

**iVerse Vision** - Regensburg, DE

Senior Technical Writer - FT

- Develop and maintain library of product and API documentation for both developers and end-users
- Direct UI writing for Web3 platforms with 250K+ users
- Coordinate multimedia technical communication projects with 20+ programmers and other stakeholders

12/2020 - 06/2021

**Smartfrog Services GmbH** - Berlin, DE

Customer Support Specialist - FT

- Worked with developers to produce Zendesk content for IoT software including support macros & templates
- Managed English & German customer support initiatives

10/2018 - 10/2019

**Council of Peoples Organization** - NYC, NY, USA

Program Manager - FT

- Wrote successful grants applications and successfully achieved media placements in syndicated outlets
- Created marketing copy and press releases

06/2016 - 04/2018

**PRSONAS, Inc.** - Durham, NC, USA

Technical Writing & Marketing Support - PT

- Worked directly with developers and product owner to produce documentation for AI products
- Created marketing materials and social media content

### Education

08/2016 - 05/2018

**University of North Carolina at Chapel Hill**

M.A. TransAtlantic Masters

08/2012 - 05/2016

**University of North Carolina at Chapel Hill**

B.A. Communications + Global Studies

### Languages

German - B2; Italian - B2; English - Native speaker